



News Release

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Express Tram cars at Detroit Metro Airport each eclipse one million miles-earn three week vacation *-Scheduled maintenance to replace the cables pulling the Express Trams*

DETROIT (September, 1 2015)—The Express Tram cars operating in Detroit Metropolitan Airport’s McNamara Terminal have now each traveled one million miles, and will take a break from September 21st until October 12th to replace the two steel cables pulling each tram car. All Concourse A gates remain accessible by using the network of 20 moving walkways along the concourse, or wheelchair service. Customers may want to allow extra time to reach their departure gate.

“Delta has averaged better than 99.5% reliability on the Detroit Express Tram System since the McNamara Terminal opened in 2002,” said Dennis Farmer, Delta’s General Manager - Facilities Maintenance & Operations. “Replacing the original tram cables, now, allows us to continue providing Concourse A’s dependable customer transportation.”

The two 1 ½ mile long tram cables are nearing the end of their projected useful life cycle and are being replaced for the first time since the McNamara Terminal opened in 2002.

“Preventative maintenance on the facilities is important, as safety is the number one priority for Detroit Metro Airport and Delta Air Lines,” said Airport Authority CEO Thomas Naughton. “It’s astonishing to think that both trams have traveled more than one million miles...enough to circle the earth 40 times.”

Otis Elevator Company, under contract to Delta Air Lines will be performing the tram cable replacement. Signs will be posted throughout the McNamara Terminal informing passengers and employees of the temporary tram closure, along with email notifications being sent by Delta to their passengers traveling through Detroit Metro Airport.

While our Express Trams are receiving their well-needed break, some concessions within the terminal will be giving passengers a discount to help make their travel experience more enjoyable. While in the McNamara Terminal, please visit **The Body Shop** for a complimentary skin care sample, or **Be Relax Spa, ZOZO, Detroit!, Wall Street Journal, Time Newsstand, Desigual, Sunglass Icon, Z Market & Mills Pharmacy, Green Store,** and **Creative Kidstuff** and ask for the “*Tram Special*” to receive 10 % off your purchase.

Express Tram facts:

- Detroit Metro Airport’s two Express Trams have each traveled more than one million miles
- The Express Trams are literally horizontal elevators as they float on a cushion of air and are pulled by cables
- The Express Tram system is capable of moving almost 4,300 people per hour in each direction
- The Express Tram’s maximum speed is just over 30 MPH

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Delta Air Lines serves more than 170 million customers each year. Delta was named to FORTUNE magazine’s top 50 World’s Most Admired Companies in addition to being named the most admired airline for the fourth time in five years. Additionally, Delta has ranked No.1 in the Business Travel News Annual Airline survey for four consecutive years, a first for any airline. With an industry-leading [global network](#), Delta and the [Delta Connection](#) carriers offer service to 319 destinations in 58 countries on six continents. Headquartered in Atlanta, Delta employs nearly 80,000 employees worldwide and operates a mainline fleet of more than 700 aircraft. The airline is a founding member of the [SkyTeam](#) global alliance and participates in the industry’s leading [trans-Atlantic joint venture](#) with [Air France-KLM](#) and [Alitalia](#) as well as a joint venture with [Virgin Atlantic](#). Including its worldwide alliance partners, Delta offers customers more than 15,000 daily flights, with key hubs and markets including [Amsterdam](#), [Atlanta](#), [Boston](#), [Detroit](#), [Los Angeles](#), [Minneapolis/St. Paul](#), [New York-JFK](#), [New York-LaGuardia](#), [Paris-Charles de Gaulle](#), [Salt Lake City](#), [Seattle](#) and [Tokyo-Narita](#). Delta has invested billions of dollars in airport facilities, global products and services, and technology to enhance the customer experience in the air and on the ground. Additional information is available on the [Delta News Hub](#), as well as [delta.com](#), Twitter [@Deltanewshub](#), [Google.com/+Delta](#), [Facebook.com/delta](#) and Delta’s blog [takingoff.delta.com](#).

*Detroit Metropolitan Wayne County Airport (DTW) welcomed more than 32.5 million passengers in 2014 and is one of the world’s leading air transportation hubs. With service from 13 scheduled passenger airlines, Michigan’s largest airport offers more than 1,100 flights per day to and from nearly 150 non-stop destinations on four continents. In 2010, DTW ranked highest in overall customer satisfaction among large airports in the J.D. Power and Associates North America Airport Satisfaction Study. With two award-winning passenger terminals, six jet runways, and an onsite AAA Four-Diamond Westin Hotel, DTW is among the world’s most efficient, customer friendly and operationally capable airports in North America. DTW is operated by **Wayne County Airport Authority**, which also operates nearby **Willow Run Airport** – an important corporate, cargo and general aviation facility. **The Airport Authority is entirely self-sustaining and does not receive tax dollars to support airport operations.** Visit [www.metroairport.com](#) for more information.*